

The context

Our History

The history of Franchini Acciai S.p.A. began in 1968. Since its foundation, the company has always pursued **the constant improvement of its production processes** and the continuous **development of technologically advanced solutions**, in order to meet the ever-changing and growing needs of the global markets in which it operates. The constant commitment of the management, the objectives set and the tireless work carried out to pursue them have led to the achievement of ever better results and the setting of ever more ambitious targets for the years to come.

Quality Management System

The certification

Franchini Acciai S.p.A. is proud of its numerous qualifications, both in terms of product and Quality Management System. Among these there is the **ISO 9001 certification**, effective since 1992, on which the main **Quality System of the company** is based, which is intertwined and intertwined with the system maintained in accordance with **ASME regulations (BPVC Section III, NCA-3200, WA-3800, NCA-4200)**. No doubt they are two very different standards, but through improvements in one it is often possible to achieve benefits for both systems.

The Quality Policy

The Quality Policy was created as a commitment of Franchini Acciai S.p.A.'s top management who, also thanks to the work and cooperation of all the staff, aim to maintain and implement a Quality Management System in accordance with UNI EN ISO 9001:2015. It is from the Management that the company priorities are born and through their diffusion at all levels the awareness of the impact that every action has on Quality is guaranteed.

Quality objectives

In particular, the Management is continuously committed to guaranteeing

- The satisfaction of the explicit and implicit needs of its Customers, with particular attention to the respect of delivery terms, through continuous dialogue, promoting clarity and transparency in business relations;
- The improvement of production processes and the development and diffusion of company know-how;
- The **continuous improvement of its performance**, optimising internal processes and intervening on them thanks to investments decided by the company management;
- The evaluation of any technical advances on the market that could improve the company's processes and results, as well as the evaluation of any activities carried out by competitors;
- The dissemination of **research and development activities** that allow the improvement of its processes or the creation of new products and/or services;
- The study and understanding of the evolution of the markets in order to increase its presence in the following sectors: petrochemical, chemical, off-shore, energy, naval, nuclear, oil and gas extraction, machine building or any other new sector deemed interesting;

- Compliance with the laws, regulations and requirements of the Public Authorities and the technical standards applicable to our activity;
- Continuous attention to the needs of employees in order to establish and maintain a healthy company climate that can foster their behavioural and professional growth, involving them in the optimisation of the activities carried out;
- The development of internal professionalism and the careful selection of external collaborators in order to provide competent and motivated human resources;
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- The improvement of the **training of company personnel** at all levels, through internal or external training courses, based on the training needs identified in the individual company areas;
- Continuous attention is also paid to the needs of its suppliers, with a view to establishing and maintaining continuous collaboration to foster growth and satisfaction on both sides.

Resources availability

Franchini Acciai S.p.A. takes responsibility for the effectiveness of its QMS, making all the necessary resources available and making sure the planned objectives are compatible with the context and strategy. Franchini Acciai S.p.A. communicates the importance of the QMS and actively involves all stakeholders, coordinating and supporting them. In this regard, it is essential to train all human resources from the moment they are introduced in the company to ensure that all workers are aware of the quality system.

Objectives monitoring

In order to **measure and monitor the objectives** set and their achievement, Franchini Acciai S.p.A.'s management, through the Management Review, defines in detail some indicators (KPIs), and establishes in the improvement plans, the need for additional or different resources and any corrective actions for the System.

The Management assigns the Quality Manager the task of supervising the application and maintenance of the Quality Management System, keeping it updated and active, in accordance with the ISO 9001 standard and with the specific customer requirements applicable to the System.

Quality, understood as the ability to meet the requirements arising from the needs and expectations of the customer and all stakeholders, must be a common commitment of all Franchini Acciai S.p.A. employees and collaborators. In any case, Franchini Acciai S.p.A. decides to set the target "0 waste" as the ultimate goal of its activities.

Risks and Opportunities

Management is committed to **determining and addressing the risks and opportunities** that can affect the conformity of products and services and the ability to increase customer satisfaction.

Through the strategic risk analysis document, behaviours and actions are

identified and arranged to address risks or seize opportunities internally or externally to Franchini Acciai.

If there are significant changes in the organization or in the context, or projects for which it is considered that the generic risk assessment does not cover all aspects, revisions will be issued or particular risk analyses per project.

Nuclear industry

Nuclear scope and management of CFSI products

As the nuclear industry is one of Franchini Acciai S.p.A.'s key markets, management is also committed to promoting, encouraging and spreading the "**Nuclear Safety Culture**" (NSC). In this context, **safety has absolute priority** in all actions and decisions during any activity: top management expects the same commitment from all levels of the company. NSC is a set of characteristics, attitudes and behaviours valid for all staff that aim at constant commitment, total awareness and transparency and aim at continuous improvement (PDCA and STAR2 principles).

In addition, Franchini Acciai spreads internally and in its supply chain, affected by the Nuclear Sector, the basic principles for the prevention and management of **CFSI** (Suspect, Counterfeit and Fraudulent Products) as a key point of the Nuclear Safety Culture itself. Suppliers are informed through the passage at each level of the basic rules of the NSC and agree to be part of the supply chain in this area, ensuring maximum commitment to the fulfilment of the requirements also within their own companies.

Global involvement

Objectives sharing

To ensure that it is understood and shared, this document is **distributed to all levels of the organization**, including by displaying it on the organization's premises and on its website, to make it accessible to all interested parties. For Franchini Acciai S.p.A., transparency of information is a fundamental value for the correct performance of activities and for obtaining the expected results, always with a view to continuous improvement.

Policy update

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Mairano (BS)

16th April, 2021

General manager

G. Franchini

