

 FRANCHINIACCIAI®	Quality Policy	Year 2020	Rev. 0
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The history of Franchini Acciai S.p.A. began in 1968 and since its foundation, the company has always pursued the constant improvement of production processes and the continuous development of technologically advanced solutions to meet the ever different and growing needs of the global markets in which it operates.

The following Quality Policy was born as a commitment of the Management also through the work of all the staff, in maintaining a Quality Management System in accordance with UNI EN ISO 9001:2015.

In particular, the Management is continuously committed to guarantee:

- The satisfaction of the needs of its Customers, **with particular attention to the respect of delivery terms, through continuous dialogue, promoting clarity and transparency in business relations;**
- The respect of the requirements of the products, **both required by the Customer and by the regulations related to them;**
- The improvement of production processes, the development **and dissemination** of company know-how;
- The continuous improvement of its own performances, optimizing internal processes **and intervening on them thanks to the investments decided by the Company Management;**
- **The study** and understanding of the evolution of the markets to increase the presence in the following sectors: petrochemical, chemical, off-shore, energy, naval, nuclear, oil and gas extraction, machine building **or any other new sector deemed interesting;**
- **The assessment of any technical progress in the market that could improve business processes and related results, as well as the evaluation of any activities put in place by competitors;**
- **The dissemination of research and development activities that allow the improvement of its processes or the creation of new products and/or services;**
- Compliance with the laws, regulations and requirements of the Public Authorities and technical regulations applicable to our activity;
- Continued attention to the needs of our collaborators in order to establish and maintain a healthy corporate climate that can foster their behavioral and professional growth, involving them in the optimization of the activities carried out;
- **The improvement of the training of company personnel at all levels, through internal or external training courses, based on the training needs identified in the individual company areas;**
- **The development of internal professionalism and the careful selection of external collaborations in order to equip themselves with competent and motivated human resources;**
- The continuous attention also continues to be paid to the needs of its suppliers, with a view to establishing and maintaining a continuous collaboration to promote their growth and satisfaction on both sides.

In order to ensure its understanding and sharing, this document is disseminated at all levels of the organization, including through exposure within the premises **and on its website**, so as to make it accessible **to all interested parties**.

In order to achieve **the objectives it has set itself**, the Management of Franchini Acciai S.p.A. defines, in a detailed way, through the Management Review, the indicators for their evaluation and measurement, as well as the improvement plans, which are constantly updated.

The Management gives the task to the Q.A. Manager to supervise the application and maintenance of the Quality Management System, keeping it updated and active, in accordance with ISO 9001.

Quality intended as the ability to meet the requirements arising from the needs and expectations of the customer and all parties involved, must be a common commitment of all employees and collaborators of Franchini Acciai S.p.A. **In any case Franchini Acciai S.p.A. decides to set itself the target "scrap 0" as the ultimate goal of its activities.**

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The Management is committed to ensure that the risks and opportunities, which may affect the conformity of products and services and the ability to increase customer satisfaction, are determined and addressed.

Franchini Acciai S.p.A. assumes responsibility for the effectiveness of its QMS, making available all necessary resources and ensuring that the planned objectives are compatible with the context and strategic directions. Franchini Acciai S.p.A. communicates the importance of the QMS and actively involves all stakeholders, coordinating and supporting them.

Being the nuclear one of the markets of Franchini Acciai S.p.A., the Management is also committed to promote, encourage and spread the diffusion of the "Nuclear Safety Culture".

This document is periodically checked and updated to ensure that it is adequate and efficient.

Mairano, 06 March 2020

The Chairman
Gianpietro Franchini

